

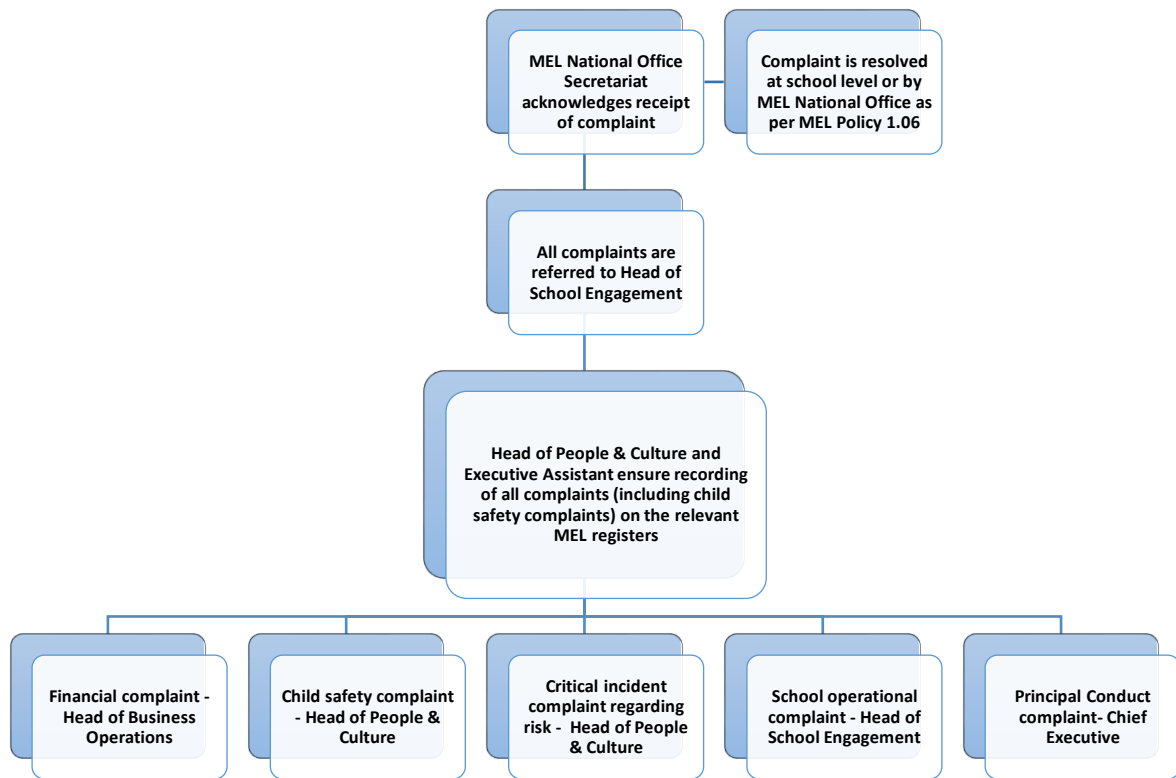
# Mercy Education

## Complaints to MEL Flow Chart

### Complaints Handling – National Office (Policy # 1.06)

#### Flow Chart

- 01 Complaints to Mercy Education
- Process



#### Related Documents

Mercy Education Limited (MEL)

- *1.06 Policy and Operational Instructions: Complaints*

#### Review History

Version	Date Released	Next Review	Author	Approved
1.0	September 2021	September 2022	Chief Executive	MEL Executive
1.1	February 2023	February 2026	Chief Executive	MEL Executive